

Setting up 2 factor authentication with a mobile app.

Texas State University now requires ALERRT.org to use 2 factor authentication for login.

There is no cost for the Authentication Apps we recommend below. These apps might have other apps impersonating them and trying to get users to do purchases.

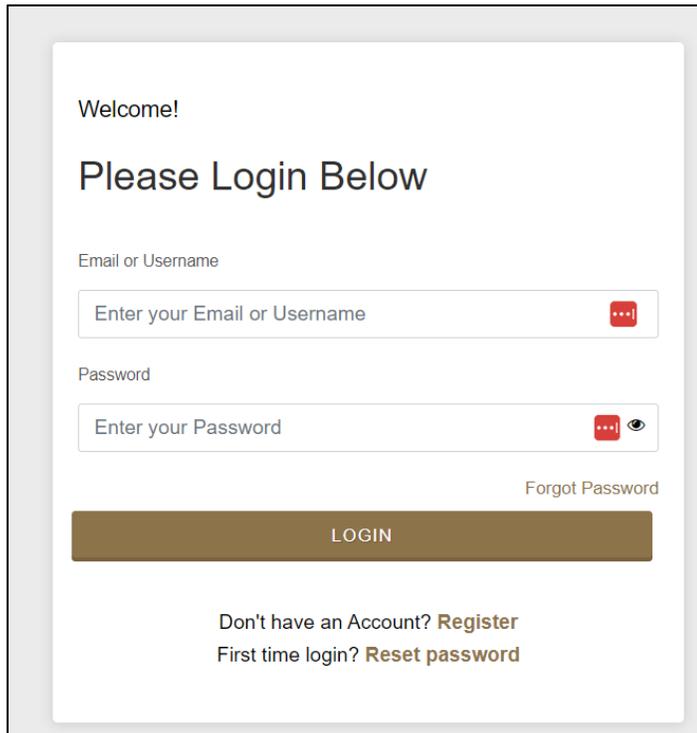
You can find these apps in the Android Play Store/Apple App Store on your mobile device.

Popular options are:

- Google Authenticator
- Aegis Authenticator
- Duo Mobile
- Microsoft Authenticator
- Twilio Authy

We will be using Google Authenticator as an example below.

1. Go to <https://alerrt.org/login> and enter your email/username and password.



The screenshot shows a login page with the following elements:

- Text: "Welcome!"
- Section Header: "Please Login Below"
- Form Field: "Email or Username" with a placeholder "Enter your Email or Username" and a red eye icon for visibility.
- Form Field: "Password" with a placeholder "Enter your Password" and a red eye icon for visibility.
- Text: "Forgot Password" (a link)
- Button: "LOGIN" (a large brown button)
- Text: "Don't have an Account? Register" (a link)
- Text: "First time login? Reset password" (a link)

2. You'll be directed to a page that gives you the option to use **2FA Authentication App** or a **USB Security Key**.

If you are doing this from your mobile device, there are links that will direct you straight to your Android Play Store/Apple App Store to download an app if you haven't already.

ALERTT
TEXAS STATE UNIVERSITY

HOME TRAINING RESEARCH MEDIA CONFERENCE CONTACT LOGIN

Verify Your Identity

Texas State University now requires Multi-Factor Authentication (MFA) for all logins. Please verify your identity using one of the options below:



2FA Authentication App (e.g. Google Auth, Duo Mobile)
Use a One-Time Password generated by the 2FA Authentication app.
Google Authenticator is recommended. [Android Play Store](#) | [Apple App Store](#)

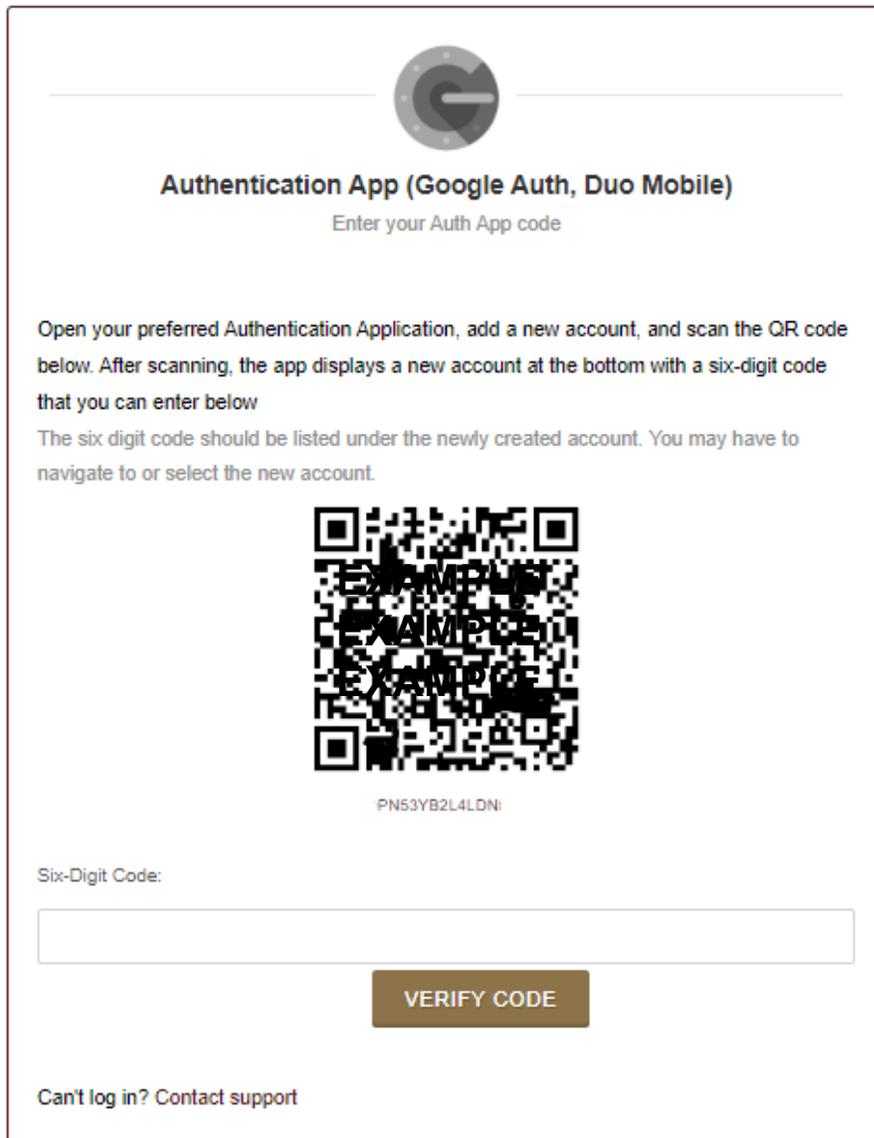


USB Security Key (e.g. Yubikey)
Authenticate using a registered Yubikey hardware device. When the YubiKey starts blinking, press the golden disc to activate it. Depending on the web browser you might need to confirm the use of extended information from the YubiKey.

Can't log in? [Contact support](#)

3. Once you have downloaded your authenticator app, you'll click on **2FA Authentication App**.

If you are setting this up for the first time, it should display a QR code. If you have not set this up and do not get a QR code, email help@alerrt.org to have your account reset.



Authentication App (Google Auth, Duo Mobile)
Enter your Auth App code

Open your preferred Authentication Application, add a new account, and scan the QR code below. After scanning, the app displays a new account at the bottom with a six-digit code that you can enter below

The six digit code should be listed under the newly created account. You may have to navigate to or select the new account.



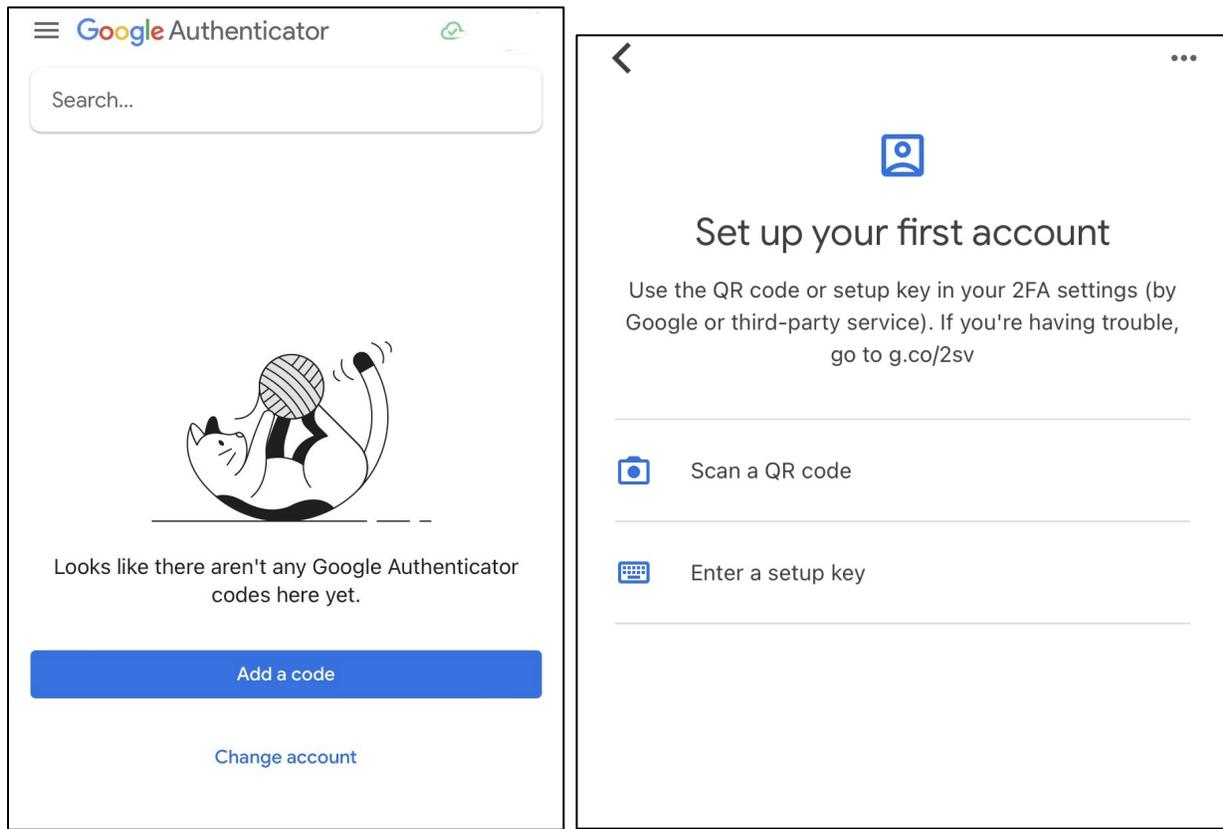
PN53YB2L4LDNI

Six-Digit Code:

VERIFY CODE

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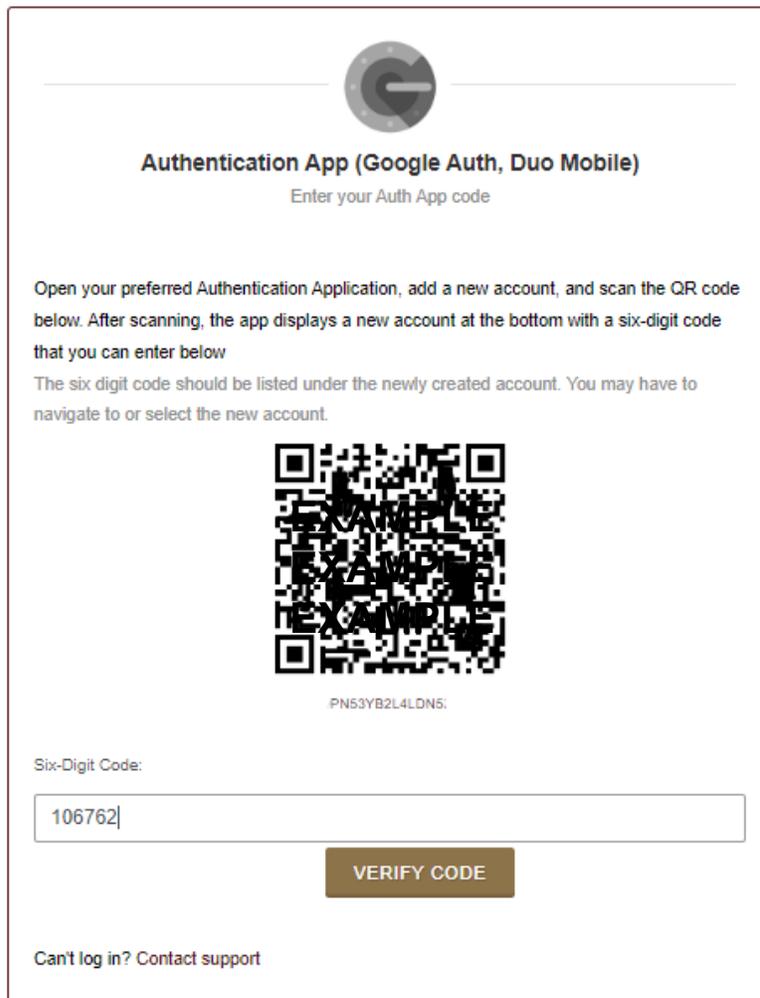
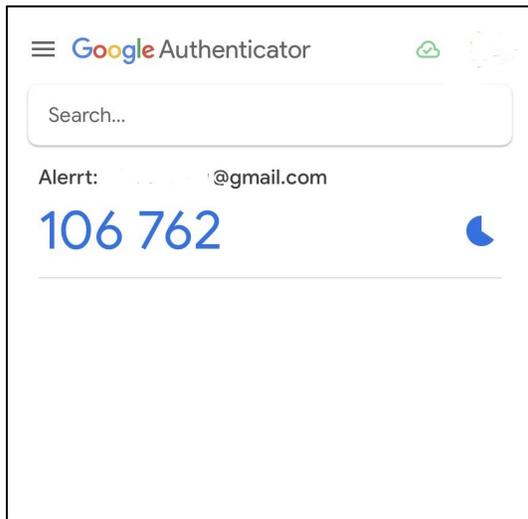
- a. You will open your app
- b. Select **Add a code** or similar verbiage
- c. **Scan a QR Code** will open your phone's camera (you may need to allow the app to access your camera), or you can manually enter the code listed below the QR code with **Enter a Setup Key**
- d. Scan the QR code
- e. It will add ALERRT.org to your **Accounts** in the app



4. Once ALERRT.org has been added, it will display under your Accounts. It might show "ALERRT" or your email associate with ALERRT.org. It will also display a 6-digit code with it (depending on the app, you may need to click on it to view the code).

This code will time out after a short period of time and display a new one. You must use to the code that is currently showing.

You will enter this code on ALERRT.org and select **VERIFY CODE**. It will then log you into your account.



5. Every time you login to your ALERRT.org account, you will need to open your authenticator app and enter a new 6 digit code:



Authentication App (Google Auth, Duo Mobile)

Enter your Auth App code

Six-Digit Code:

VERIFY CODE

Can't log in? [Contact support](#)

DUO Mobile app example:

If you are using DUO Mobile:

- a) Select **Add +**
- b) **Use QR Code**
- c) Scan the QR code on ALERRT.org with your phone's camera inside the DUO App
- d) It will add ALERRT.org to your **ACCOUNTS**
- e) To view the 6-digit code, click on the account to expand it

